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The Team



Kevin Limn Chief Executive Officer

Kevin is the CEO of the Group with over 20 years' experience in internal audit, risk management and governance in a variety of sectors. He is responsible for the strategic configuration of TIAA Limited's ("TIAA") Risk & Assurance and Risk & Advisory services. Kevin is FCCA qualified and has been a member of the ACCA since 2010.



Victoria Davies Chief Finance Officer

Victoria is an FCCA qualified accountant and has worked at TIAA for over 20 years. Victoria is an experienced leader and heads TIAA Ltd's Corporate Services Teams, ensuring that TIAA continues to provide innovative and cuttingedge services to its customers.

Adsure Services Highlights





Recurring Revenue: Adsure Services generates recurring revenue from long-term contracts with government funded organisations



Government-funded Partners: Adsure Services works with organisations including the NHS, emergency services and housing associations



Revenue Visibility: Clear revenue projection 2-5 years into the future



Growth Opportunities: Adsure Services has abundant organic growth opportunities and has identified new markets to enter



Progressive Dividend: Adsure Services' subsidiary has a history of paying dividend which has continued after the AQUIS IPO



30-year track record: TIAA has a long track record of growth prior to IPO



Profit Growth Acceleration: 72% increase in profit before taxation



Artificial Intelligence: Received Innovate UK grant to develop Large Language Model (LLM)

Corporate Structure



- Adsure Services plc is the parent holding company of TIAA
- TIAA began operations in 1995
- Adsure Services listed on the AQUIS Exchange in 2023



Adsure Services' operating subsidary, TIAA Ltd, provides internal audit services focusing on its clients' needs, offering clear and concise advice and guidance that adds value.

Risk & Assurance

Internal Audit Compliance

Grant Funding Scrutiny Services Audits

Risk & Advisory

Anti-Crime (Fraud) Advisory Services

Digital Assurance Anti-Crime (Security Management)

TIAA Insight Overview



Innovate UK

Developed through a Knowledge Transfer Partnership with the University of Essex funded by Innovate UK



AILLM

TIAA Insight leverages Large Language Model technology to enhance risk assessment capabilities



Efficiencies

TIAA Insight will enable Adsure to drive efficiencies within service lines while adding greater value to customers

Proprietary AI LLM

Al capabilities will strengthen Adsure's position as the provider of choice to the UK public sector



TIAA Insight will augment internal risk assessment and mitigation processes, driving efficiencies within Adsure's core service lines and adding greater value to customers.

The tool is designed to complement human auditors by identifying risks and generating a suitable course of action.

Following internal deployment, Adsure plans to consider launching TIAA Insight as a licensed software product for the wider industry, creating potential new revenue streams.

Unique LLM Training

TIAA Database

Testing & Optimisation

Security & Privacy

- Trained on historic TIAA data representing real-world client scenarios
- Training data curated by TIAA & Adsure, implemented using state-of-theart methods and robust infrastructure

- Closed-sourced database unique to TIAA's 30-years history of client interaction
- Testing has identified optimal model's hyperparameter
- Gathering expert human feedback to measure the model's performance
- Closed source LLMs offer stronger data security measures, with clear data handling policies and enterprise-grade security infrastructure.
- Data never leaves TIAA, offering security and competitive advantage

TIAA Insight Efficiencies

Adsure Services has identified specific tasks ripe for efficiency



Tools successfully interrogates risks identified by human internal auditors and provide solutions



Significant improvements to audit professionals capacity and productivity



TIAA Insight is designed to augment human-in-the-loop processes

TAAInsight Status

Accelerating towards deployment



Testing underway



Deployment in 2025



Software licensing

Summary

- Proprietary Al Technology: TIAA Insight is developed through a Knowledge Transfer Partnership with the University of Essex and funded by Innovate UK's KTP grant approved in December 2023
- Advanced Al Capabilities: The system utilises a Large Language Model trained on TIAA's historic customer database to interrogate risks identified by human auditors
- Strategic Business Benefits: TIAA Insight drives operational efficiencies within core service lines, adds greater value to customers, and strengthens Adsure's position as the provider of choice to the UK public sector
- Future Deployment Plans: Following successful testing, Adsure will deploy TIAA Insight internally before considering launching a licensed software product for the wider industry, with the first associated research publication expected in the second half of 2025



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